

## FREQUENTLY ASKED QUESTIONS

1. **What is the timeline of the project?**

Water tank rehabilitation projects take approximately 6 months to complete.

2. **What is involved with a tank rehabilitation project?**

A rehabilitation project typically involves sand blasting and painting the interior of the tank, re-painting the exterior of the tank, performing general repairs and making improvements to bring the tank into compliance with the latest Occupational Safety and Health Administration code requirements.

3. **Why is the Service Authority doing this project?**

In 2014, the Service Authority began a rehabilitation program for all 22 of its water storage tanks. Rehabbing a water tank preserves the life of the structure and maintains the quality of drinking water for our customers. After a tank is rehabilitated, the Service Authority cleans and inspects the facility every 3 to 5 years before performing a full condition assessment after 15 years.

4. **Will the rehabilitation project affect my water service or water pressure?**

No.

5. **Will there be a difference in the taste or odor of my water during the project or after it is finished?**

No.

6. **Where will the contractor park its vehicles?**

The contractor will park vehicles at the project site or near the entrance to the site along a Service Authority-maintained access road.

7. **What are the approved work hours for this project?**

The project work hours are 7 a.m. to 5 p.m., Monday through Friday, excluding county-recognized holidays. The contractor can only work extended weekday hours or weekends with specific, advance approval from the Service Authority.

8. **Will the project have any other impacts on the surrounding residential community?**

Yes. There may be some moderate noise during the sandblasting and painting processes.

9. **Where can I get more information about the Project?**

- Visit the project website at [www.pwcsa.org/WaterTankRehab](http://www.pwcsa.org/WaterTankRehab)
- Email Contract Specialist Micah Archibald at [marchibald@pwcsa.org](mailto:marchibald@pwcsa.org)
- For immediate assistance regarding a water service issue, contact the Service Authority's Emergency Dispatch at (703) 335-7990