

FREQUENTLY ASKED QUESTIONS

1. **What is the timeline of the project?**
The project started in December 2020 and is anticipated to be complete by spring 2022.
2. **What is a rechlorination system?**
A rechlorination system measures existing chlorine levels in real time and adds chlorine to the water stored in the tank as needed. In addition, the system being installed will continuously mix water from the Service Authority's distribution system in the tank and use thermal probes to monitor the degree of mixing. These processes will maintain water quality by helping to reduce the amount of organic material inside the tank.
3. **Why is the Service Authority doing this project?**
A rechlorination system in the Dominion Valley Water Tank will help the Service Authority ensure adequate levels of disinfection in drinking water in some areas of our distribution system. All water utilities in the Commonwealth must meet Virginia Department of Health (VDH) water quality standards, which include maintaining a minimum level of chlorine within their distribution systems.
4. **Will the rechlorination project affect my water service or water pressure?**
No. Throughout the project, the Service Authority will continue to deliver drinking water to all of its customers as usual.
5. **Will there be a difference in the taste or odor of my water during the project or after it is finished?**
No, there will be no change in odor or taste of your drinking water as a result of this project.
6. **Will there be traffic impacts in the area as a result of the project?**
No, although you might notice contractor vehicles going to the project site for work.
7. **Where will contractor vehicles park?**
The vehicles will park at the project site or in a designated public parking area.
8. **What are the approved work hours for this project?**
The project work hours are 7 a.m. to 5 p.m., Monday through Friday. The contractor can only work extended weekday hours or weekends with specific, advance approval from the Service Authority.
9. **Will the project have any other impacts on the surrounding residential community?**
No. Noise from this project should be minimal.
10. **Where can I get more information about the Project?**
 - Visit the project website at www.pwcsa.org/DominionValleyRechlorinationProject
 - Email Contract Specialist Micah Archibald at marchibald@pwcsa.org

Dominion Valley Tank Rechlorination Project
Prince William County Service Authority

- For immediate assistance regarding a water service issue, contact the Service Authority's Emergency Dispatch at (703) 335-7990