

## FREQUENTLY ASKED QUESTIONS

- 1. How will Service Authority customers benefit from this project?**

This project will increase drinking water transmission capacity and enhance system reliability for existing and future customers in eastern Prince William County.
- 2. Who is managing this project?**

The engineering design, design schedule, construction schedule and construction process will be managed by Fairfax Water, in coordination with Prince William County Service Authority (SA) and Virginia American Water (VA American).
- 3. What is the timeline for construction?**

Construction is anticipated to begin in Winter 2021-2022 and be completed by Spring 2023.
- 4. When will the Contractor start construction?**

The project is currently in the design stage. Once the design is completed and a Contractor is selected by Fairfax Water (after the project has been publicly advertised), more information about the Contractor and specific dates of construction will be posted.
- 5. Where can I get more information about the Project?**
  - Visit the project website at [www.pwcsa.org/OccoquanRiverCrossing](http://www.pwcsa.org/OccoquanRiverCrossing)
  - Email Project Manager M. Elena Herrera at [OccoquanRiverXing@pwcsa.org](mailto:OccoquanRiverXing@pwcsa.org)
  - For immediate assistance regarding a water service issue, contact the Service Authority's Emergency Dispatch at (703) 335-7982
- 6. Will the Service Authority make a presentation to the residents?**

Yes, the Service Authority, in coordination with Fairfax Water, will hold a public information meeting to discuss this project. The Service Authority will post details about any public information meetings on the project website.
- 7. How will this construction project affect the Town of Occoquan?**

The tunnel for the new water mains will be excavated beneath the Occoquan River and River Mill Park in the Town of Occoquan, with construction access shafts and staging areas located outside of public access areas. Park operations will continue as usual, with construction activity likely visible from the park. The public can expect to see construction materials and heavy equipment being transported into and out of the construction site.

Additionally, traffic on Tanyard Hill Road will likely be temporarily impacted by the construction, depending on the final project design. More detailed information will be shared after project design is complete and a contractor has been selected.
- 8. Will my water service be interrupted during this project?**

The Service Authority will coordinate with Fairfax Water to minimize service interruptions to the extent possible. If water service must be interrupted during construction, the affected customers will be notified in person at least 48 hours in advance. This information will also be posted on the project website.

9. **What are plans for restoring affected roads to their existing condition?**

The Service Authority will coordinate with Fairfax Water to ensure that all property affected by construction activities is returned to its original or better condition. The existing condition of the property will be documented with photographs and notes prior to construction to ensure that post-construction restoration complies with the Service Authority's standards.

10. **Will the Contractor be required to keep the construction site clean?**

The Service Authority will coordinate with Fairfax Water to ensure that the active construction site will be left in a safe and secure manner at the end of each workday. The contractor will provide cleanup of any offsite areas affected by the work.

11. **Will access to the community be maintained during construction?**

Yes, and it is anticipated that the project will affect only a small number of residents. Access for emergency services, trash, mail, mass transit, and other services will be maintained at all times. The Contractor will give advance notice to affected residents and businesses adjacent to the work if there is a necessity to temporarily obstruct access to their property.

12. **What communities will this construction impact?**

The majority of the work will happen in the areas behind River Mill Park. However, construction will also occur along Tanyard Hill Road at the limits of the Town of Occoquan. More information about the construction schedule for the segment on Tanyard Hill Road will be advertised on the project website as the project design advances.

13. **What are the approved work hours for this project?**

Information about work hours will be shared on the project website once a Contractor is selected (after the project has been publicly advertised).

14. **Where will Contractor vehicles park?**

The Contractor will be able to use Fairfax Water property for all construction staging and parking.