

FREQUENTLY ASKED QUESTIONS

- 1. How will Service Authority customers benefit from this project?**

This project will increase drinking water capacity transmission and enhance system reliability for existing and future customers in eastern Prince William County.
- 2. Who is managing this project?**

The engineering design, design schedule, construction schedule and construction process will be managed by Fairfax Water, in coordination with Prince William County Service Authority (SA) and Virginia American Water (VA American).
- 3. What is the timeline for construction?**

Construction is anticipated to begin in November 2021 and be complete by February 2023.
- 4. When will the Contractor start construction?**

The project is currently in the design stage. Once the design is completed and a Contractor is selected by Fairfax Water (after the project has been publicly advertised), more information about the Contractor and specific dates of construction will be posted.
- 5. Where can I get more information about the Project?**
 - Visit the project website at www.pwcsa.org/OccoquanRiverCrossing
 - Email Project Manager M. Elena Herrera at OccoquanRiverXing@pwcsa.org
 - For immediate assistance regarding a water service issue, contact the Emergency Dispatch at (703) 335-7982
- 6. Will the Service Authority make a presentation to the residents?**

Yes, the Service Authority, in coordination with Fairfax Water, will hold a public information meeting to discuss this project. The Service Authority will post details about any public information meetings on the project website.
- 7. How will this construction project affect the Town of Occoquan?**

The tunnels for the new water mains will be bored under the Occoquan River and River Mill Park in the Town of Occoquan, with an excavation outside of the public areas, and behind the rear fence of River Mill Park. Park operations will continue as usual throughout the construction process, and the tunnel will not affect the Park. The public will occasionally see construction materials and heavy equipment being transported in and out of the construction site.

Additionally, traffic on Tanyard Hill Road may be impacted by the construction, depending on additional decisions made during the final project design process. More information will be shared after project design is complete and a Contractor has been selected.

8. **Will my water service be interrupted during this project?**

The Service Authority will coordinate with Fairfax Water to ensure the water service is maintained at all times and reduce any service interruption to the extent possible. If water service must be interrupted during construction, the affected customers will be notified at least 24 hours in advance via U.S. mail and the duration of the interruption will be as brief as possible. This information will also be posted on the project website.

9. **What are plans for restoring affected roads to their existing condition?**

The Service Authority will coordinate with Fairfax Water to ensure that all property affected by construction activities is returned to its original or better condition. The existing condition of the property will be documented with photographs and notes prior to construction to ensure that post-construction restoration complies with the Service Authority's standards.

10. **Will the Contractor be required to keep the construction site clean?**

The Service Authority will coordinate with Fairfax Water to ensure daily cleanup of the affected areas.

11. **Will access to the community be maintained during construction?**

Yes. Access for emergency services, trash, mail, mass transit and other services will be maintained at all times. The Contractor will give advance notice to affected residents and businesses adjacent to the work if there is a necessity to temporarily obstruct the access to their property.

12. **What communities will this construction impact?**

The majority of the work will happen in the areas behind River Mill Park. However, construction will also occur along Tanyard Hill Road at the limits of the Town of Occoquan. More information about the construction schedule for the segment on Tanyard Hill Road will be advertised on the project website as the project design advances.

13. **What are the approved work hours for this project?**

Information about work hours will be shared on the project website once a Contractor is selected (after the project has been publicly advertised).

14. **Where will Contractor vehicles park?**

The Contractor will make suitable parking arrangements for the use of all construction workers and others working for the Contractor. This information will be available on the project website as soon as it is available.