

PWCSA CAPITAL IMPROVEMENT PROJECT DATA SHEET

PROJECT INFORMATION

Project Name: Cayenta – CIS
CIP Number: IT-106
JDE Number(s): 14NSCG0110
Location: County Wide
Pressure Zone: Multiple
Sewershed: Multiple
Magisterial District: Multiple
Project Estimate: Order of Magnitude
Estimate By: Information Technology Division

PROJECT DESCRIPTION

Project Description: As part of the SA’s Organizational Strategic Plan and IT’s Strategic Plan, this project involves upgrading Cayenta to Version 9 and replacing the Customer Self Service system components and deploying new customer-focused functionality.

Project Benefit: This project shall improve the SA customer experience by replacing the current bill-pay site with a modern, mobile-ready, customer portal. Additionally, the project includes upgrades to the Cayenta CIS for improved system reliability and capabilities.

Source Derivation: Information Technology Division; Managed by the Information Technology Division.

PROJECT PICTURE



PROJECT FUNDING

PRE-FY24	FY24	FY25	FY26	FY27	FY28	POST- FY28	TOTAL
402	250	0	250	200	0	0	1102

Proposed Funding Sources	
Exp. Fund (02) – Availability Fees	-
Commit. Fund (03) – Availability Fees	-
Repl. Fund (04) – User Rates	100%
Other Contrib. – Development Contributions	-
PROJECT TOTAL	100%