

Learn how your water utility is serving you and your community.

The PIPELINE

FALL
2019



In This Issue:

- Water Infrastructure Insight
- A Vocational Venture
- You Ask, We Answer
- Otis and Bubbles
- Customer Tip
- Pipeline Pal!
- Getting to Know . . .



Water Infrastructure Insight

The Service Authority completed another highly successful Water Academy!

The free five-week summer program educates participants about water quality and distribution, wastewater collection and treatment, and the Service Authority's commitment to protecting the environment.

"The Service Authority did a great job of explaining where our water comes from," said Hylton High School science teacher Susan Holczer. "It was a really eye-opening experience, and I thought it was an excellent program."

"The Water Academy lets you look behind the curtain at something that seems so simple, but which really isn't," added Haymarket resident Mike Romero.

Applications for the 2020 Water Academy will be available online next spring at www.pwcsa.org/water_academy.

A Vocational Venture

The Service Authority recently entered into a partnership with the

Prince William County Schools' (PWCS) Career and Technical Education (CTE) Program in order to connect with high school students who may be interested in working in the water and wastewater industries after graduation.

The Service Authority hopes to take advantage of the school division's recent expansion of its career and technical curriculum in order to find potential workers for a variety of positions throughout the organization. Currently, Prince William County high school students can take classes in plumbing; heating, ventilation and air conditioning (HVAC); and welding.

"So many kids in our school system have a narrow focus or idea about the careers that are out there," said PWCS CTE Coordinator Mary Beth Dobbins. "We would love to see our students take advantage of employment opportunities they may not be aware of and stay here in the community."

"Our goal with this partnership is to share these opportunities with students and, where possible, complement the school system's current curriculum," said Service Authority Human Resources Manager Hilary Smith.



You Ask,
We Answer



**How do I create
an online account
with the Service
Authority?**

A

Go to pwcsa.org's "Customers" tab, click on "Manage Your Account" and select "Create On-Line Account." Once you have registered, you have the option to store your banking information so you do not have to re-enter it each time you wish to make a payment. You can also make a one-time electronic payment or schedule recurring payments.



Customer Tip

Prepare for hurricane season by assembling a disaster supplies kit. This includes nonperishable food, water, a flashlight, extra batteries and a cell phone with a charger and backup battery. To learn more about building a kit, visit www.ready.gov/build-a-kit.



Pipeline Pal

Meet Our Fall 2019 Pipeline Pal!



We asked, "What does water mean to you?"

"Water is everything," said West Gate resident and Water Academy graduate Chris Pannell.

"Without water, we wouldn't have clean clothes. We wouldn't have clean dishes. We wouldn't have a pool to swim in or be able to water our lawn."

Getting to Know ...

Arthur Brunson

Field Services Manager

When did you start working at the Service Authority?

I started in 2001 as a meter reader.

What is your favorite aspect of working for the Service Authority?

Since I recently made my third move in the organization, I truly believe it is the employees. I have worked with some outstanding personalities and inspiring individuals.

What do you do for fun outside of work?

I consider myself a sports fan. I still watch wrestling, the NFL, NBA and have been part of some fantasy football leagues for many years.

Did you know?

The former Marine earned his master's in Organizational Management at Ashford University in May while working full-time at the Service Authority.



You are receiving this message because you are subscribed to the Prince William County Service Authority customer information list. This email is the quarterly Newsletter of the [Prince William County Service Authority](#). It is intended to keep customers informed of ongoing improvement projects, community outreach and other critical information.

We value your opinion. Click [here](#) to provide feedback about the emails you receive from us.

