

## **FREQUENTLY ASKED QUESTIONS**

1. **When will construction start?**

The Service Authority estimates that on-site construction activity will begin in Summer 2020 and last until Spring 2021.

2. **Where will the Contractor start the construction?**

The Service Authority does not dictate the means and methods of a construction project to its Contractors. The selected Contractor for this project will submit a construction schedule, which will depict the approach to construction. At that time, the Service Authority will upload the anticipated schedule on this web page. However, the Service Authority anticipates that construction will commence in Summer 2020.

3. **What procedures are in place to ensure construction traffic does not track dirt onto roads?**

The Contractor will be required to comply with Virginia Erosion and Sediment Control requirements, which address this concern. The Service Authority will include provisions within the contract that will assess fees if the Contractor does not comply.

4. **What are the Service Authority's plans for restoring the roads to their existing condition?**

The Service Authority's commitment is to restore damage of property, caused by construction activities related to this project, to its original or better condition. The Service Authority will document the existing conditions with photographs and notes prior to construction, to ensure that post-construction restoration complies with the Service Authority's long-standing practice to restore property to original or better condition.

5. **Will the Service Authority make a presentation to the residents?**

Yes, the Service Authority will coordinate a public information meeting about this project. The Service Authority will send written notification to any affected property owners and post information about any public information meetings on this project website, social media sites and other outreach methods.

6. **Will my water service be interrupted during this project?**

The Service Authority is committed to maintain water services at all times and reduce any service interruptions to the extent possible. If water service must be interrupted during construction, the affected customers will be notified at least 24 hours in advance via U.S. mail.

7. **Will the Contractor be required to keep the construction site clean?**

Yes. Daily cleanup of the site is required. At a minimum, the Contractor shall sweep and wash all paved roads at the site daily.

8. **Will access to the community be maintained?**

Yes. Emergency services, trash, mail, mass transit and other services will be maintained at all times. The Contractor will give advance notice to affected residents and businesses adjacent to the work if there is a necessity to temporarily obstruct the access to their property.

9. **What communities will this construction impact?**

The majority of the work will happen in the commercial and pond areas between Sudley Road and Williamson Boulevard.

10. **What are the approved work hours for this project?**

Regular work hours are from 7:00 a.m. to 5:00 p.m., Monday through Friday. Work within the VDOT right-of-way right-of way will be limited to 9:00 a.m. to 3:00 p.m., with the exception of some private properties where special agreements have been set.

11. **Where will Contractor vehicles park?**

The Contractor shall make suitable parking arrangements for the use of all construction workers and others working for the Contractor. This information will be available in the project website as soon as available.

12. **Who can I contact to get information about the Project?**

You can access information about the status and schedule of the project by visiting this web page. In addition, you can email the Project Manager Alex Silver at [sudley-sewer-main@pwcsa.org](mailto:sudley-sewer-main@pwcsa.org).

For immediate assistance, please contact the Emergency Dispatch at (703) 335-7982.