

WATER QUALITY REPORT

/2021



○ West System (6153251)

A MESSAGE FROM THE GENERAL MANAGER

Dear Valued Customer,

I am pleased to inform you that the Prince William County Service Authority's (PWCSA) water quality testing results for calendar year 2020, or the most recent regulatory period, met all federal and state regulations.

Our annual Water Quality Report, which is required by the National Primary Drinking Water Regulations and the Virginia Waterworks Regulations, gives you an opportunity to take a "deeper dive" into the sources and characteristics of your tap water.

In addition to complying with current regulatory requirements, PWCSA is closely monitoring the emerging topic of PFAS. We look forward to receiving continued guidance from the Environmental Protection Agency (EPA) and the Virginia Department of Health (VDH). Please be assured that PWCSA will take all necessary actions to meet additional federal and state drinking water regulations when they are established. Answers to frequently asked questions about PFAS are available on our website at www.pwcsa.org/facts-about-pfas.

You can have confidence in the drinking water we provide to our customers throughout Prince William County.

Sincerely,



Dean E. Dickey
General Manager



THE SOURCE OF YOUR DRINKING WATER

Your water is withdrawn from both the Potomac River and Lake Manassas.

More than nine million gallons of water from the Potomac River are distributed every day to PWCSA customers after being treated at the Fairfax Water's James J. Corbalis, Jr. Water Treatment Plant in northern Fairfax County.

Lake Manassas is another water source for a portion of western Prince William County. The lake, which is formed by the T. Nelson Elliott Dam and owned by the City of Manassas, supplies some PWCSA customers in the Greater Manassas area of the County with nearly five million gallons of water a day.

PWCSA routinely tests the quality of the water at multiple points throughout its distribution system.



SOURCE WATER ASSESSMENT SUMMARY

Under the provisions of the federal Safe Drinking Water Act, states are required to develop comprehensive source water assessment programs that meet the following requirements:

Identify the watersheds that supply public tap water.

Provide a list of contaminants present in the watershed.

Assess susceptibility to contamination in the watershed.

Fairfax Water conducted the source water assessment for the Potomac River. The Virginia Department of Health (VDH) conducted the source water assessment for Lake Manassas. These assessments consist of maps of the elevated watershed area, an inventory of known land use activities and documentation of any potential source of water contamination within the last five years.

Based on the criteria developed by the state, the Potomac River and Lake Manassas were determined to be highly susceptible to contamination. This determination is consistent with the state's findings of other surface waters (rivers, lakes and streams) throughout the Commonwealth of Virginia.

PWCSA is committed to protecting its drinking water sources. Please report illegal dumping of waste motor oil and other potential contaminants immediately to PWCSA's Regulatory Affairs Office (contact information below). Please keep the safety of your water supply in mind when applying fertilizer, herbicides and pesticides to your lawn and disposing of chemicals. If you would like more information about the sources of your water or a copy of the Source Water Assessment, please contact the Regulatory Affairs Office at (703) 331-4162 or by email at water_quality@pwcsa.org.

PWCSA also administers Designated Hydrant Withdrawal and Cross Connection Control programs to protect the water distribution system from contamination. PWCSA closely supervises its infrastructure and operations in order to provide reliable water service to its customers throughout Prince William County.

CRYPTOSPORIDIUM INFORMATION

Cryptosporidium is a microbial pathogen sometimes found in surface waters throughout the United States. PWCSA purchases water from Fairfax Water and the City of Manassas, which consistently maintain their filtration processes in accordance with regulatory guidelines to maximize removal efficiency and reduce any risk of infection by this organism.

Ingestion of Cryptosporidium may cause cryptosporidiosis, an abdominal infection. Symptoms of infection include nausea, diarrhea and abdominal cramps. Most healthy individuals can overcome the disease within a few weeks. However, immunocompromised people, infants and small children, and the elderly are at greater risk of developing a life-threatening illness. PWCSA encourages immunocompromised individuals to consult their doctor regarding appropriate precautions to avoid infection.

Cryptosporidium infections may be spread through means other than drinking water, such as other people, animals, water, swimming pools, fresh food, soils and any surface that has not been sanitized after exposure to feces.

The EPA created the Long Term 2 Enhanced Surface Water Treatment Rule (LT2ESWTR) to provide for increased protection against microbial pathogens, such as Cryptosporidium.

Under that rule, the average Cryptosporidium concentration that determines whether additional treatment measures are needed is 0.075 oocysts per liter.

Fairfax Water's and the City of Manassas's LT2ESWTR Round 2 monitoring programs began in April 2015 and involved the collection of one sample from water treatment plant sources each month for a period of two years. Monitoring for compliance with the LT2ESWTR Round 2 was completed in March 2017.

Cryptosporidium concentrations were below the EPA action level of 0.075 oocysts per liter.

SPECIAL PRECAUTIONS

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons, such as people with cancer undergoing chemotherapy, people who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA guidelines on appropriate means to lessen the risk of infection by microbial contaminants can be obtained by calling the EPA Safe Drinking Water Hotline at (800) 426-4791.





LEAD IN DRINKING WATER

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water comes primarily from materials and components associated with service lines and premise plumbing, which is all plumbing located within the property line with a direct connection to the drinking water supply system. PWCSA is responsible for providing high quality drinking water but cannot control the variety of materials used in premise plumbing components.

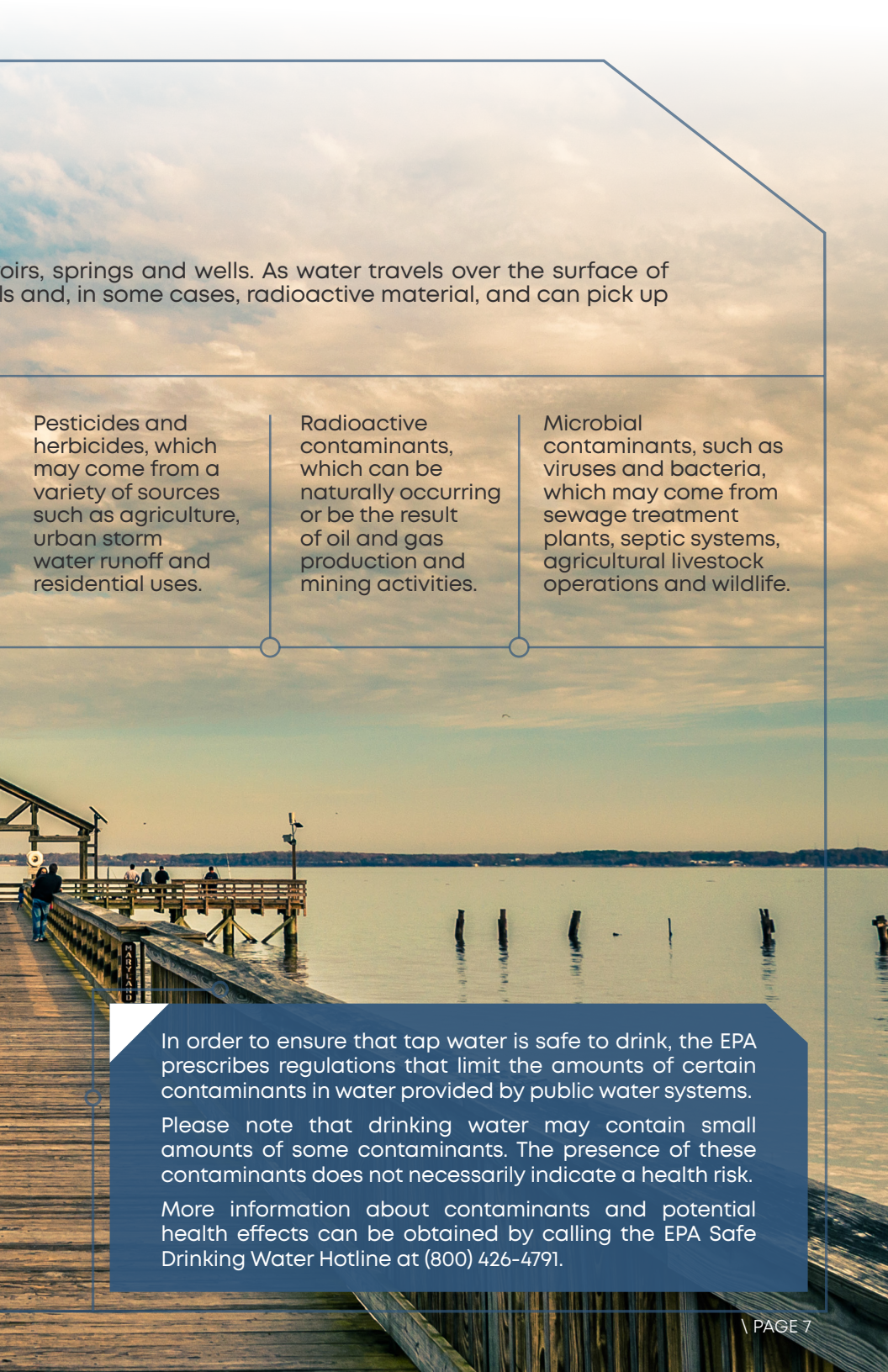
When water has been sitting in pipes for several hours, you can minimize the potential for lead exposure by flushing your tap with cold water for 30 seconds to two minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods and steps you can take to minimize exposure is available from the EPA Safe Drinking Water Hotline at (800) 426-4791 or online at www.epa.gov/safewater/lead.

CONTAMINANTS THAT MAY BE PRESENT IN SOURCE WATER

The sources of tap water include rivers, lakes, streams, ponds, reservoirs, surface water, or through the ground, it dissolves naturally occurring mineral substances resulting from the presence of animal or human activity.

Inorganic contaminants, such as salts and metals, which can be naturally occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Organic chemical contaminants, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can also come from gas stations, urban storm water runoff and septic systems.



airs, springs and wells. As water travels over the surface of
ls and, in some cases, radioactive material, and can pick up

Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff and residential uses.

Radioactive contaminants, which can be naturally occurring or be the result of oil and gas production and mining activities.

Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife.

In order to ensure that tap water is safe to drink, the EPA prescribes regulations that limit the amounts of certain contaminants in water provided by public water systems.

Please note that drinking water may contain small amounts of some contaminants. The presence of these contaminants does not necessarily indicate a health risk.

More information about contaminants and potential health effects can be obtained by calling the EPA Safe Drinking Water Hotline at (800) 426-4791.

Regulated Substances: West System (6153251)

| SUBSTANCE (UNITS) | MCLG | MCL | AVERAGE | MINIMUM |
|-------------------------------------|-------|------|---|----------------|
| Barium (ppm) | 2 | 2 | 0.037 | 0.029 |
| Beta Photon Emitters (pCi/L) | 0 | 50 | 3.33 | ND |
| Fluoride (ppm) | 4 | 4 | 0.6 | 0.4 |
| Nitrate [as Nitrogen] (ppm) | 10 | 10 | 0.62 | ND |
| Nitrite [as Nitrogen] (ppm) | 1 | 1 | ND | ND |
| SUBSTANCE (UNITS) | MRDLG | MRDL | HIGHEST QUARTERLY RUNNING ANNUAL AVERAGE | MINIMUM |
| Chlorine (ppm) | 4 | 4 | 2.8 | 0.6 |
| SUBSTANCE (UNITS) | MCLG | MCL | HIGHEST QUARTERLY RUNNING ANNUAL AVERAGE | MINIMUM |
| Haloacetic Acids [HAAs] (ppb) | N/A | 60 | 26.7 | 1.02 |
| Total Trihalomethanes [TTHMs] (ppb) | N/A | 80 | 41.3 | 5.70 |
| SUBSTANCE (UNITS) | MCLG | AL | 90TH PERCENTILE RESULT | SITES ABOVE AL |
| Copper (ppm) | 1.3 | 1.3 | 0.11 | 0 |
| Lead (ppb) | 0 | 15 | ND | 0 |

Lead and copper samples were collected in 2020. Lead and copper testing is conducted every 3 years in accordance with the Virginia Waterworks Regulations.

| SUBSTANCE (UNITS) | MCLG | MCL | QUARTERLY RUNNING ANNUAL AVERAGE RATIO | MINIMUM |
|--------------------------------------|------|-----|---|---------|
| Total Organic Carbon (removal ratio) | N/A | TT | 1.3 | 1.2 |

The Quarterly Running Annual Average (QRAA) is the monthly ratio of actual Total Organic Carbon removal versus required Total Organic Carbon removal between source water and treated water. The QRAA must be greater than or equal to 1.0 to meet Virginia Department of Health regulatory requirements.

| SUBSTANCE (UNITS) | MCLG | MCL | ANNUAL AVERAGE TURBIDITY | HIGHEST SINGLE MEASUREMENT |
|-------------------|------|-----|-----------------------------|-------------------------------|
| Turbidity (NTU) | N/A | TT | 0.045 | 0.16 |

Nephelometric Turbidity Units (NTU) must be less than or equal to 0.3 in at least 95% of the samples in any month and must never exceed 1.0.

Unregulated Substances: West System (6153251)

| SUBSTANCE (UNITS) | MCLG | MCL | AVERAGE | MINIMUM |
|-------------------|------|-----|---------|---------|
| Sodium (ppm) | N/A | N/A | 15.4 | 9.2 |

| MAXIMUM | VIOLATION | TYPICAL SOURCE |
|---|-----------|---|
| 0.042 | No | Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits. |
| 4.78 | No | Decay of natural and man-made deposits. |
| 0.8 | No | Added to drinking water to promote strong teeth; erosion of natural deposits; discharge from fertilizer and aluminum factories. |
| 1.45 | No | Runoff of fertilizers; leaching of septic tanks or sewage; erosion of natural deposits. |
| 0.013 | No | Runoff of fertilizers; leaching of septic tanks or sewage; erosion of natural deposits. |
| MAXIMUM | VIOLATION | TYPICAL SOURCE |
| 4.0 | No | Disinfectant added to drinking water to control bacteria and microbes. |
| MAXIMUM | VIOLATION | TYPICAL SOURCE |
| 46.0 | No | Byproduct of drinking water disinfection. |
| 66.2 | No | Byproduct of drinking water disinfection. |
| MAXIMUM | VIOLATION | TYPICAL SOURCE |
| N/A | No | Corrosion of household plumbing. |
| N/A | No | Corrosion of household plumbing. |
| MAXIMUM | VIOLATION | TYPICAL SOURCE |
| 1.5 | No | Naturally present in the environment. |
| Total Organic Carbon has no health effects. However, it provides a medium for the formation of disinfection byproducts such as trihalomethanes and haloacetic acids. Compliance with the treatment technique (TT) reduces the formation of disinfection byproducts. | | |
| LOWEST MONTHLY % SAMPLES MEETING THE TREATMENT TECHNIQUE TURBIDITY LIMIT | VIOLATION | TYPICAL SOURCE |
| 100% | No | Erosion of cleared and excavated land. |
| Microbiological Testing: No E. coli was detected in the water system during calendar year 2020. | | |
| MAXIMUM | VIOLATION | TYPICAL SOURCE |
| 17.9 | No | Runoff of road deicing chemicals; erosion of natural deposits. |

GLOSSARY

90th Percentile Result

Result from a set of lead and copper samples that is used to determine if the water system will be required to implement additional actions. Action is only required should the 90th Percentile sample be higher than the Action Level listed for either copper or lead.

Action Level (AL)

The concentration of a contaminant that, if exceeded, triggers treatment or other requirements by the water supplier.

Maximum Contaminant Level Goal (MCLG)

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant Level (MCL)

The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Residual Disinfectant Level Goal (MRDLG)

The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level (MRDL)

The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants. Compliance with the MRDL is based on the highest Quarterly Running Annual Average.

N/A

Not applicable.

ND

Not detected at testing limit.

Nephelometric Turbidity Units (NTU)

Measurement of the cloudiness of water.

Picocuries Per Liter (pCi/L)

Measurement of radioactivity.

Parts Per Billion (ppb)

One part substance per billion parts of water (or micrograms per liter).

Parts Per Million (ppm)

One part substance per million parts of water (or milligrams per liter).

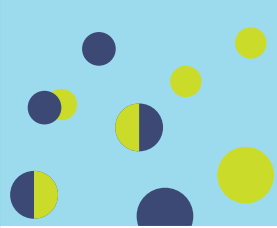
Treatment Technique (TT)

Required process intended to reduce the level of a contaminant in drinking water.

WATER TREATMENT PROCESS

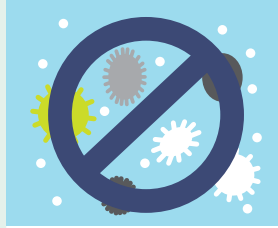
Before your drinking water reaches your tap, it goes through a six-step treatment process that ensures it is clean. In addition, PWCSA continually monitors the quality of the water provided to you.

COAGULATION



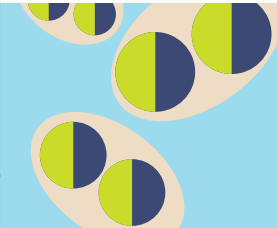
After water is withdrawn from the river or lake, a substance is added to cause particles to bind to each other in liquid.

CHLORINATION



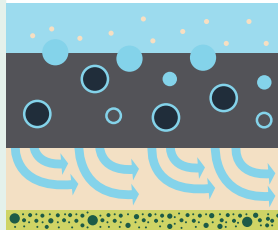
Chlorine is added as a secondary disinfectant to ensure the water stays fresh all the way to the tap.

FLOCCULATION



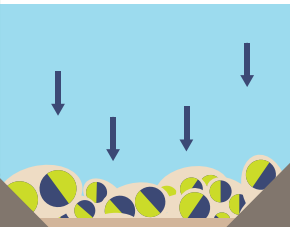
Particles in the water clump together and form clusters called flocs.

FILTRATION



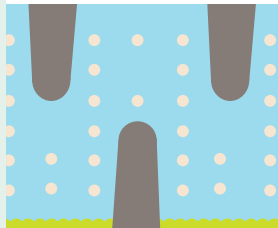
The water is filtered using granular activated carbon to remove any remaining particles.

SEDIMENTATION



The clusters sink as they get bigger and heavier.

OZONATION



Ozone is bubbled into the water as a primary disinfectant to destroy bacteria and other microorganisms and improve taste.

LEARN MORE ABOUT YOUR WATER

For more information about your drinking water, please contact PWCSA's Regulatory Affairs Office at (703) 331-4162 or by email at water_quality@pwcsa.org.

PWCSA's Board of Directors meets on the second Thursday of each month in the Boardroom of the Raymond Spittle Building at 4 County Complex Court in Woodbridge, Virginia. The date, time and agenda of each upcoming Board Meeting is available on the homepage of www.pwcsa.org. For more information, please call (703) 335-7900.

Este informe contiene información muy importante sobre su agua potable. Para ver este reporte en español, visite el sitio web en www.pwcsa.org/water-quality/calidad-de-agua.

WEST WATER SYSTEM



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