



PRINCE WILLIAM WATER

PO Box 2266 - 4 County Complex Court
Woodbridge, Virginia 22195-2266

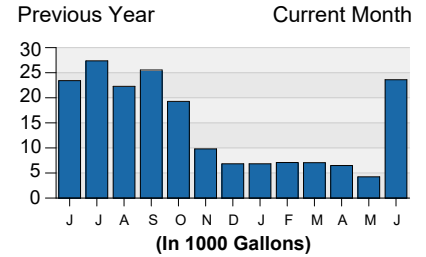
Account Number	3NNNNNN
Bill Date	6/10/2024
Due Date	7/5/2024

Last Billed Amount	63.55
Payments	63.55 CR
Adjustments	0.00
Past Due	0.00
Current Charges	242.35
Total Balance	242.35

JOHN PUBLIC
150 WOLVERINE DR
BRISTOW, VA 20136-5792-30

SERVICE LOCATION: 150 WOLVERINE DR BRISTOW VA
SERVICE PERIOD: 5/4/2024 - 6/4/2024 32 days

Description	Meter No.	1000 Gallons	Rate Per 1000 Gallons	Days	\$ Amount
PAST DUE					0.00
Water					
Consumption	8564036X	24	\$3.70	32	88.80
Water Peak I	8564036X	15	\$3.85	32	57.75
Water Peak II	8564036X	3	\$3.85	32	11.55
Service Charge			\$7.35	32	7.35
Sewer					
Consumption		9	\$7.10	32	63.90
Service Charge			\$13.00	32	13.00
CURRENT CHARGES					242.35
TOTAL BALANCE					242.35



Winter Average Consumption = 7

Meter Reading		
Previous	Current	TGals
871.87	895.47	24

Message Peak use charges begin 5/1/2024 -10/31/2024. For great tips on wise water use, visit our website at www.pwcsa.org.

ACCOUNTS ARE SUBJECT TO A 10% LATE PAYMENT CHARGE IF PAYMENT IS NOT RECEIVED BY THE DUE DATE

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT PAYABLE TO PWCSA.

Account Number	Due Date
3NNNNNN	7/5/2024



Total Payment Due	242.35
Amount Paid	

If your Mailing Address has changed or you would like to enroll in TAP or E-Bill, please complete the form on reverse side.

Help Neighbors in Need, Contribute to



One-Time TAP Donation	
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PRINCE WILLIAM WATER
PO BOX 71062
CHARLOTTE, NC 28272-1062

JOHN PUBLIC
150 WOLVERINE DR
BRISTOW, VA 20136-5792-30

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CONTACT CUSTOMER SERVICE BY

Email: CustomerService@pwwater.org or via http://www.princewilliamwater.org
In Person: 4 County Complex Court, Woodbridge, VA 22192
Hours of Operation: Monday through Friday 8:00 a.m. – 5:00 p.m.

Phone: 703-335-7950
After Hours Emergency: 703-335-7990
Fax: 703-335-8949

PAYMENT OPTIONS

In Person: 4 County Complex Court, Raymond Spittle Building, Woodbridge, VA 22192
By Mail: P.O. Box 71062, Charlotte, NC 28272-1062
Online or by Phone: www.princewilliamwater.org or 703-335-7950
Drop Box Locations: Main Building – 4 County Complex Court (Box located to the left of the front doors)
Wellington Road Operations Center – 8410 Virginia Meadows Drive, Manassas, VA (Box located in the parking lot)
Neabsco Maintenance Facility – 15801 Neabsco Road, Woodbridge, VA (Box located in the parking lot)

Prince William Water offers credit/debit card, free e-check, pay by text, and recurring payment options online.

PAYMENT DUE DATES

Payments are due 24 days from the bill date. Unpaid accounts are subject to service disconnect, account closure, and collection activities to include placing a lien against the property. Unpaid final bills are subject to a lien against the property 30 days after the bill date (VA State Code 15.2 - 2119).

SERVICE CHARGES

Water and Sewer Service Charges are based on the size of the water meter serving the property and appear on every bill for water and sewer service. These fixed charges offset the costs of meter reading, billing, postage, collecting, accounting, and customer service operations, as well as general and administrative overhead.

METERED USAGE CHARGES

There is a charge per 1,000 gallons of metered water and sewer services used. If Prince William Water is unable to read the meter, the bill will be estimated. If available, estimates are based on consumption from the same month of the previous year. Estimated consumption will typically be higher or lower than actual consumption. This means that when the next reading is taken, customers can expect a somewhat higher or lower bill due to reconciliation of total consumption used from the last actual reading to the present reading (approximately a 60-day period).

WINTER AVERAGE CONSUMPTION

Winter Average Consumption (WAC) serves as the basis for calculating the Peak Use Charge and Seasonal Sewer Cap and is based on the average of actual metered consumption during the January–March billing periods of each year. Residential customers with no previous consumption history at the given location are assigned a winter average consumption of 7,000 gallons per month.

SEASONAL SEWER CAP

Increased water demands during the summer months may be a result of irrigation. As this water does not typically enter the sanitary sewer system and as sewer consumption is based on water consumption, Prince William Water caps residential sewer consumption from May 1st through October 31st. During the seasonal sewer cap, monthly sewer consumption charges are assessed on the lower of actual metered consumption or winter average consumption plus 2,000 gallons. The seasonal sewer cap does not apply to customers with a sub-meter.

PEAK USE CHARGES

Residential customers whose water usage patterns reach peak capacity demands on the water system are subject to Peak Use Charges that are in effect from May 1st through October 31st, billed at a rate per 1,000 gallons and are added to the metered water volume charge. Peak Use I Charges apply to monthly water consumption exceeding the greater of 1) 7,000 gallons; 2) 2,000 gallons above the preceding WAC; or 3) 1.3 times the preceding WAC; and Peak Use II Charges apply to monthly water consumption exceeding the greater of 1) 3.0 times the preceding WAC or 2) 21,000 gallons.

SERVICE RESTORATION

Requests for service restoration must be made prior to 8:00 p.m. Monday through Friday and prior to 4:00 p.m. on weekends and holidays in order to receive same day service restoration.


OTHER

Application Fee: An Application Fee is assessed on each new account and appears on the first monthly bill.
Late Payment Charge: Late Payment Charges of ten percent are assessed if payment is not received 30 days from the bill date.
Returned Payment Fee: Returned Payment Fees are assessed and billed for payments returned by bank institutions unpaid.
Delinquency Fee: A delinquency fee of \$35.00 will be charged for each service location subject to service disconnection or notification.
After Hours Fee: After Hours Fees are assessed for service requests processed on Saturday, Sunday or Holidays.
Advance Payment: An Advance Payment is assessed on all residential tenant accounts.

All customers are subject to Prince William Water’s current Rates, Rules and Regulations which can be located on our website at www.princewilliamwater.org or by contacting Customer Service.

ADDRESS CHANGE - Correction for Mailing Purposes ONLY.

NEW Address _____
City _____
State _____
ZIP Code _____
Telephone (_____) _____
E-Mail _____

 Enroll my account for Round-Up donations
 Enroll my account for Fixed Monthly donations

\$5
 \$10
 \$15
 \$20

eBill Enroll my account for E-Bill
E-Mail _____